

**QUALITY POLICY**

It is the policy of HBIS GROUP Serbia Iron & Steel IIC Belgrade to distinguish itself as the steel industry leader by building value, being world competitive and providing cost-effective quality products. To achieve this, we must...

**CONSIDERING CONTEXT OF THE ORGANIZATION**

Determining external and internal issues of interested parties that are relevant to its purpose and its strategic direction and that affect its ability to achieve the intended result of its quality

**EMPOWER AWARENESS AND COMPENTENCE OF THE EMPLOYEES**

by providing training, tools, skills and motivation

**PROMOTE PROCESS OF EFFECTIVENESS AND EFFICIENCY**

through planned reviews of metrics and quality objectives and effectiveness of taken action for reduction the risk aligned with the drivers of our business:

- Leadership and Commitment,
- Customer focus,
- Planned Quality level,
- Productivity and Profitability,
- Compliance to statutory and regulatory requirements,
- Ethical Business Conduct and

**CONTINUALLY IMPROVE**

processes and products through compliance to the Quality Management System.

**Direktor HBIS GROUP Serbia Iron & Steel d.o.o. Beograd**  
**Director HBIS GROUP Serbia Iron & Steel IIC Belgrade**



Sihai Song

Smederevo, Februar 2018.

**POLITIKA KVALITETA**

Politika HBIS GROUP Serbia Iron & Steel d.o.o. Beograd je da se ističe kao lider u industriji čelika izgrađujući vrednosti, ostvarujući svetsku konkurenčnost i obezbeđujući troškovno prihvatljive kvalitetne proizvode. Da bismo ovo postigli moramo...

**RAZMATRATI KONTEKST ORGANIZACIJE**

Utvrđujući interna i eksterna pitanja zainteresovanih strana koja su relevantna za njenu svrhu i strateško usmerenje i koja utiču na njenu sposobnost da ostvaruje planirane ciljeve

**PODIZATI SVEST I KOMPETENTNOST ZAPOSLENIH**

tako što će im se obezbediti obuka, alati, veštine i motivacija

**UNAPREDIVATI EFEKTIVNOST I EFIKASNOST PROCESA**

putem planiranih preispitivanja ostvarenja utvrđenih ciljeva kvaliteta i efektivnosti preduzetih mera za smanjenje rizika u spremi sa pokretačima našeg poslovanja:

- Liderstvo i Posvećenost,
- Usredsredenost na korisnika,
- Ostvarenje planiranog Kvaliteta,
- Proaktivnost i Profitabilnost,
- Usaglašenost sa zahtevima zakona i propisa,
- Poštovanje Etičkih normi i

**KONTINUALNO POBOLJŠAVATI**

procese i proizvode saglasno Sistemu menadžmenta kvalitetom.